

Set Items Description
S1 23969891 PD<19991217
S2 27 AGENT(W) BASED(W) INSTRUCTION
S3 245 VIRTUAL(W) (TUTOR??? OR INSTRUCTION? ?)
S4 1349688 CUSTOMER(W) (CARE OR SERVICE? ? OR SUPPORT OR LEARNING)
S5 2233064 (AUTOMATED OR ASSISTED OR INTELLIGENT)
S6 271 S2 OR S3
S7 24 S1 AND S6
S8 3 S7 AND S4
?s s4 and s5
1349688 S4
2233064 S5
S9 162691 S4 AND S5
?s s9 and s1
Processing
Processed 10 of 53 files ...
Processing
Processed 50 of 53 files ...
Completed processing all files
162691 S9
23969891 S1
S10 19025 S9 AND S1
?s intelligent(w)social(w)interface? ?
Processed 30 of 53 files ...
Processing
Completed processing all files
848376 INTELLIGENT
3614773 SOCIAL
2118861 INTERFACE? ?
S11 21 INTELLIGENT(W) SOCIAL(W) INTERFACE? ?
?t s11 and s1
>>>'AND' not allowed in command
?s s11 and s1
21 S11
23969891 S1
S12 4 S11 AND S1
?s netsage
S13 183 NETSAGE
?s s13 and s1
183 S13
23969891 S1
S14 12 S13 AND S1
?t s14/free/all

14/8/1 (Item 1 from file: 20)
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08165689 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Docent Appoints Mary Egan Lorigan to Vice President, Sales
November 10, 1999
WORD COUNT: 394

DESCRIPTORS: Company Management; Company News; Human Resources & Employment; Sales; Marketing
COUNTRY NAMES/CODES: United States of America (US)
REGIONS: Americas; North America; Pacific Rim
PROVINCE/STATE: California
SIC CODES/DESCRIPTIONS: 7372 (Prepackaged Software)
NAICS CODES/DESCRIPTIONS: 51121 (Software Publishers)

14/8/2 (Item 2 from file: 20)
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04292461 (USE FORMAT 7 OR 9 FOR FULLTEXT)
DEMO 99 Wraps by Announcing Winners of the First National Web Design Competition to Benefit Charity
February 10, 1999

WORD COUNT: 986

14/8/3 (Item 3 from file: 20)
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04284695
PR Newswire California Summary, Tuesday February 9, up to 10:00AM PT
February 09, 1999
WORD COUNT: 1310

COUNTRY NAMES/CODES: Canada (CA)
REGIONS: Americas; North America; Pacific Rim
PROVINCE/STATE: British Columbia
SIC CODES/DESCRIPTIONS: 2800 (Chemicals & Allied Products)

✓14/8/4 (Item 4 from file: 20)
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04284168 (USE FORMAT 7 OR 9 FOR FULLTEXT)
NetSage Showcases Social Intelligence Server for Relationship Management
February 09, 1999
WORD COUNT: 769

14/8/5 (Item 5 from file: 20)
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04284152 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Nuance and NetSage Sign Joint Marketing Agreement; NetSage Joins
V-Commerce Alliance
February 09, 1999
WORD COUNT: 661

✓14/8/6 (Item 6 from file: 20)
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04265126 (USE FORMAT 7 OR 9 FOR FULLTEXT)
NetSage Unveils Social Intelligence Server that Personalizes Online and
Automated Voice Experiences
February 08, 1999
WORD COUNT: 379

14/8/7 (Item 7 from file: 20)
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04254228 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Demo Conference Draws World's Most Innovative Technology Companies
February 05, 1999
WORD COUNT: 633

✓14/8/8 (Item 8 from file: 20)
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03167466 (USE FORMAT 7 OR 9 FOR FULLTEXT)
NetSage Merges With FunArts; Nass and Reeves of Stanford University Join
with Combined Company to Lead Social Interface Market
October 20, 1998
WORD COUNT: 1085

DESCRIPTORS: Mergers & Acquisitions; Company News

14/8/9 (Item 1 from file: 233)

DIALOG(R)File 233:(c) 2002 Info. Today Inc. All rts. reserv.

00546597 99CW09-206

'Polite' sites may do more business, research says
19990920

Descriptors: Web Page Authoring; Electronic Shopping; Web Sites; Psychology; Human-Computer Interaction; Online Transaction Processing; Banking

Identifiers: **Netsage**

14/8/10 (Item 2 from file: 233)

DIALOG(R)File 233:(c) 2002 Info. Today Inc. All rts. reserv.

00490027 98IE03-412

Sales agents are mature, but not yet ready to sell
19980330

Descriptors: Web Tools; Sales

14/8/11 (Item 1 from file: 256)

DIALOG(R)File 256:(c) 2002 Info. Sources Inc. All rts. reserv.

00109818 DOCUMENT TYPE: Review

PRODUCT NAMES: **Sage (709859); ARIS (709867)**

TITLE: AI wises up

Aug 3, 1998

DESCRIPTORS: Artificial Intelligence; Customer Service; Educational Games; Entertainment Industry; Expert Systems; Games; Technical Support

REVISION DATE: 20020630

14/8/12 (Item 1 from file: 613)

DIALOG(R)File 613:(c) 2002 PR Newswire Association Inc. All rts. reserv.

00212447 19991110SFW013 (USE FORMAT 7 FOR FULLTEXT)

Docent Appoints Mary Egan Lorigan to Vice President, Sales

Wednesday, November 10, 1999 08:02 EST

WORD COUNT: 403

COMPANY NAMES: Docent Inc.; ENTERPRISE OIL PLC; VALLEY; VANTIVE CORP; INFORMIX CORP; LUCENT TECHNOLOGIES INC; MILLER HEIMAN INC; SIEBEL SYSTEMS INC; WEBER HOLDING AG

GEOGRAPHIC NAMES: CALIFORNIA; USA; AMERICAS; NORTH AMERICA

INDUSTRY NAMES: EDUCATIONAL; MANAGEMENT CHANGES; PERSONNEL MANAGEMENT; CORPORATE; COMPANY PROFILES

EVENT NAMES: MANAGEMENT CHANGES; PERSONNEL MANAGEMENT; LABOUR RELATIONS; COMPANY PROFILES; TECHNOLOGY DEVELOPMENT